



Corporate Head Office

Whitewater West Industries Ltd. • 6700 McMillan Way • Richmond • B.C. • Canada • V6W 1J7

Tel (604) 273-1068 • Fax (604) 273-4518 • Email: whitewater@whitewaterwest.com

Document ID: 139  
Rev 1

<b>Bulletin No:</b>	SAF-STC20-18-1
<b>Release Date:</b>	2017-09-12
<b>Effective Date:</b>	2017-09-12
<b>Supersedes:</b>	
<b>Completion Date:</b>	2017-07-13
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# SAFETY ALERT

<b>Ride Manufacturer:</b>	Hopkins Rides, WhiteWater	<b>Affected Production Dates:</b>	1990-2016
<b>Ride Name:</b>	Shoot the Chute	<b>Ride Serial Number:</b>	
<b>Affected Serial #'s:</b>			

**Abstract of Issue:**

This alert is being issued to notify customers with Hopkins and WhiteWater Shoot the Chute rides of the potential for cracks to develop in the vehicle wheel casters.

**Reason For Release:**

WhiteWater has been made aware of cracks developing in some wheel casters. If left in service, the crack could grow to a critical size, leading to a complete failure of the caster and a potentially dangerous situation. It is important to monitor the casters for cracks on a regular basis and remove them from service immediately if any evidence of cracks are found.  
To date no complete failures of the caster have occurred and no incidents have occurred relating to the crack.

**Action To Be Taken:**

1. Immediate and ongoing inspection of all wheel casters is required per Maintenance Manual Addendum 424431-*Shoot the Chute Caster Inspection Addendum*. Weekly and daily maintenance items are to be performed immediately. Quarterly and annual maintenance items to be performed with the next scheduled maintenance interval from receipt of this notice.
2. In the event that any wheel caster exhibits cracks or fails in any way, remove the vehicle from service and contact WhiteWater After Sales for assistance.
3. In the event of having to replace casters, an inspection by certified WhiteWater personnel may be required.

The point of contact for all inquiries in this matter is: Jeff Davis (jeff.davis@whitewaterwest.com) 604-273-

**Detail of Issue:**



Cracked Caster on Vehicle



Large Crack in Caster



Crack Developing in Caster